2022 Providers Meeting - 2023 Contract Presentation

Q. Previously the instructions indicated to send the audit via email to DHHSAudit and a hard copy to Dennis. Do we no longer need to send the hard copy?

A. We do require both copies of the audit. The soft copy should be emailed to dhhsca@milwaukeecountywi.gov and the hard copy should be sent to our office at: DHHS Contract Administration Attn: Dennis Buesing 1220 W Vliet St, Suite 304 Milwaukee, WI 53205. The audit policy can be found in our provider portal at provider Portal (milwaukee.gov). Only audit confirmations go to the audit email at dhhsaudit@milwaukeecountywi.gov.

Q. Will the presentation be sent out after the meeting?

A. Yes, we will email it to everyone on our invite list and it will be posted on our provider portal at: https://county.milwaukee.gov/EN/DHHS/Provider-Portal

Q. Can you please email me the Audit email address so that I can forward to the auditor?

A. The audit email is dhhsaudit@milwaukeecountywi.gov. You can also send the Year End letter to your auditor. That will have a lot of information that may help.

Q. Can my contact be added to the email listing?

A. Please make sure you are listed on Form Item 26a. We pick up all our email addresses from that form and those are the email contacts to whom we send notifications to. You can also email your respective CSC with your contact information and role within your organization; we can add you to our list that way as well.

Q. How can I get added to the distribution list for RFI's, etc. which are specific to my organization?

A. For the RFP, RFI etc. notifications, you must sign up on E-notify. We do not send individual notifications; this is an automated process that you must register for. You can register at City of Milwaukee Portal. There is also a direct link to the city portal on our provider portal at https://county.milwaukee.gov/EN/DHHS/Provider-Portal.

Q. In my experience the E-notify is difficult to navigate.

A. Our provider portal has specific instructions on how to register for E-notify. We can certainly guide you with technical assistance as needed.

Q. Is it possible to add another role to the Item 26a for agencies where the submission work is centralized -- that role right now appears nowhere on the 26a form

A. Please email us your suggestion. You can email us directly or to dhhsca@milwaukeecountywi.gov.